

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Central Board of Direct Taxes
Department of Revenue, Ministry of
Finance, Government of India
Centralized Processing Center
e-Filing Unit, 1st Floor, Prestige Alpha
No 48/1 48/2, Beratenaagrahara, Begur
Hobli, Hosur Road, Bangalore 560 100
Karnataka
India

Holds Certificate No:

ITMS 664604

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

Management of Information Technology Services of e-Filing of "Central Board of Direct Taxes, Department of Revenue, Ministry of Finance, Government of India" for Development, Testing, Maintenance of software applications for e-Filing, Security & Network Operations and supporting functions including Helpdesk, Infrastructure, Finance, Procurement, Human Resources, Facility management and compliance.

This is as per the Service Catalogue ver 1.0 dated 3rd Nov 2016.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 30/03/2017

Latest Revision Date: 30/03/2017

Effective Date: 30/03/2017

Expiry Date: 29/03/2020

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.